



**Member Self-Enrollment
for 24-Hour Audio Teller**

Steps to register for access to the MACCU 24-Hour Audio Teller:

- 1) Call ART at **1-866-545-1045**
- 2) Press the **2** key on your phone to sign up for audio response.
- 3) Press **1** to begin the set-up process.
- 4) When prompted, enter your MACCU member number using the keys on your phone, followed by the # (pound) key.
- 5) When prompted, enter the last four digits of your Social Security number.
- 6) When prompted, enter a password for ART.
- 6) When prompted, re-enter your ART password.

You should then receive the following message: “Your audio response access has been activated.”

Next, the system will ask you to enter your member number followed by the # key, then your password. This will bring you to the Main Member Menu, where you can begin using the system immediately.

Quick Codes:

Use these codes to get to the menu you are looking for faster.

- Press **1, 1, 1** for Checking Account information
- Press **1, 1, 2** for Savings Account information
- Press **3, 1** for a list of all Share balances
- Press **2, 1, 1** for Transfers within the same account number
- Press **2, 1, 2** for Transfers to a different account number
- Press **1, 2, 1** for Loan information

Helpful Hints:

- You must press the # (pound) key after entering your account number during the log-in process, as well as after entering any dollar amount in the system.
- You may “key ahead” any time during the telephone session by entering the next menu number without waiting for the voice prompt from the system.
- Press the * (star) key once to go back to the previous menu
- Press the 9 key at any time to hang up and end your call

For additional help or information, please contact your local branch.

Barre
(802) 479-9411

South Burlington
(802) 862-8184

White River
(802) 295-7805